



Privacy Statement

DOE is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Radcalc website and governs data collection and usage. By using the Radcalc website, you consent to the data practices described in this statement.

COLLECTION OF PERSONAL INFORMATION

DOE collects personally identifiable information submitted as part of the registration process, such as the user's address, name, work address and telephone number, and E-mail address.

The Radcalc website may collect information about user computer hardware and software including the IP address, browser type, domain names, access times and referring website addresses; this information may be used to develop summary statistics regarding use of the Radcalc website. Summary statistics may be used to help make the site more useful to visitors, such as assessing what information is of most and least interest to visitors, and for identifying system performance or problem areas. This information is not shared with anyone beyond the support staff and the U.S. Department of Energy, except when required by law enforcement investigation.

Users who disclose personally identifiable information or personally sensitive data through a Radcalc public message board (if available), may make themselves vulnerable to having their data collected and used by others.

DOE encourages the user to review the privacy statements of all websites visited to better understand how those websites collect, use and share your information. DOE is not responsible for the privacy statements or other content on non-DOE websites.

COMMENTS SENT BY E-MAIL

The user may elect to provide personal information, as in an E-mail message containing comments or questions. This information may be used to improve service or to respond to a request. There are times when a message is referred to other DOE or contracted employees who may be better able to provide assistance. E-mails sent to DOE may be forwarded, without limitation.

USE OF YOUR PERSONAL INFORMATION

DOE collects and may use personal information submitted during the registration process to improve the quality of service provided to the users or to respond directly to user requests. DOE may use information submitted to facilitate communication of problems or updates to the software. DOE may contact users to solicit user input regarding existing services and potential new services that may be offered.

DOE does not sell, rent or lease its customer lists to third parties. DOE does not collect, use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

DOE may track website use and web page access in order to determine what services are the most important to users.

DOE will disclose personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on DOE or the website; (b) protect and defend the DOE rights or property; and, (c) act under exigent circumstances to protect the personal safety of users or the public.

USE OF COOKIES

The Radcalc website may use "cookies" to help users personalize their online experience. A cookie is a text file that is placed on your hard disk by a webpage server. Cookies cannot be used to run programs or deliver viruses. Cookies are uniquely assigned to each individual, and can only be read by a web server in the domain that issued the cookie.

One of the primary purposes of cookies is to provide a convenience feature to save the user time. The purpose of a cookie is to tell the web server that a user has returned to a specific page. For example, if a user personalizes Radcalc pages, or register with Radcalc site or services, a cookie helps Radcalc to recall the user's specific information on subsequent visits. When the user returns to the same Radcalc webpage, the information previously provided can be retrieved to display the customized features.

Users have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but a user may usually modify the browser setting to decline cookies.

SECURITY OF PERSONAL INFORMATION

DOE secures personal information from unauthorized access, use or disclosure. DOE secures personally identifiable information provided during the registration process on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure.

CHANGES TO THIS STATEMENT

DOE may occasionally update this Statement of Privacy to reflect Government needs and customer feedback. DOE encourages the user to review this Statement periodically to remain informed of how DOE protects information.

CONTACT INFORMATION

DOE welcomes comments regarding this Statement of Privacy. If you believe that DOE has not adhered to this Statement, please contact the designated DOE representative at LHarmon@pec1.net. DOE will make reasonable efforts to promptly determine and remedy any problems found to exist.